

Communicating Audit Results Effectively

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Introduction

Professional Experience

- Chief Audit Executive. Patria Investments. Cayman Islands. 2025-Present.
- Chief Audit Executive. Calavo, Inc. Los Angeles, USA. 2022-2024.
- Chief Audit Executive. Darigold, Inc. Washington, USA. 2016-2022.
- Chief Audit Executive. Driscoll's, Inc. California, USA. 2010-2016.
- Manager Internal Audit. Hewlett-Packard. TX, USA & GDL, Mexico. 2003-2010.
- Financial Analyst. Citigroup. Dublin, Ireland. 2003.
- Accountant. Megino S.L. Madrid, Spain. 2001-2002.
- External Auditor. Accounting Firm MP&A. Córdoba, Argentina. 2000-2001.
- Internal Auditor. Ministry of Economics. Córdoba, Argentina. 2000-2001.

Professional Development

- Master's Degree in Int'l Business Administration. UPM, Spain. 2001-2003.
- * Bachelor of Science Degree in Computer Science. UTN, Argentina. 1996-2000.
- Bachelor of Science Degree in Accounting. UNC FCE, Argentina. 1995-2000.
- Certified COSO Enterprise Risk Management. The IIA's, USA. 2009.
- Certified Int'l ISO 9001:2000 Auditor. Bureau Veritas, Mexico. 2005.



Mission of Internal Audit



To enhance and protect organizational value by providing risk-based and objective assurance, advice, and insight.



Audit Deliverables

SCOPING

- ✓ Audit Notification Letter
- ✓ Risk-based Process Walkthroughs

PLANNING

- ✓ Scoping & Planning Memo
- ✓ Engagement Letter
 - ✓ Audit Program
 - ✓ Data Request

FIELDWORK

- ✓ Opening Meeting
- ✓ Testing
- ✓ Management Updates
- ✓ Findings & Recommendations
- ✓ Closing Meeting

REPORTING

- ✓ Workpapers
- ✓ Draft Report
- Audit Report
- ✓ Project Survey
 - ✓ AC Presentation
- ✓ Retrospective

FOLLOW-UP

✓ Action PlansFollow-up

^{*} Audit projects are formally approved by the Audit Committee (AC) as per the most recent Risk Assessment complete or emerging risks.



Report Purpose

- Clearly communicate the findings to relevant stakeholders
- Address the key questions that triggered the project (objectives)
- Convey essential messages and their relevance to the organization
- Highlight residual risks and their alignment with the risk tolerance
- Enable positive changes and continuous improvements
- Recognize commendable performance and best practices
- Rectify significant prior errors or omissions, if necessary



Report Structure

- Dates: specify the audit's start & end dates, and the date of the report
- Distribution List: identify recipients of the report
- Background: provide essential context to understand audit objectives
- Scope: define areas covered by the audit and limitations (if any)
- Conclusions: answer the critical questions: Why? and So what?
- Observations: present symptoms, root causes, and potential impacts
- Recommendations & Action Plans: actionable steps for improvement



Recommendations & Plans

- Ensure recommendations are practical and reasonable
- Use a directive tone, avoiding vague suggestions or 'recipes'
- Emphasize the importance of action plans as the core of the report
- Assist management in developing "SMART" remediation plans
- Provide constructive feedback to management on proposed plans
- If plans are inadequate, engage in further discussions
- Notify the AC if management accepts an excessive level of risk



Use of Ratings

- Ratings reflect the auditor's opinion on residual risk
- Provide context in terms of the risk's importance and urgency
- Combine objective criteria with professional judgment
- Understand the positive impact that rating systems have on reports
- Common rating systems for reports
- Deciding whether to use a rating is at your discretion



Writing Strategies

- Know your audience, their understanding level and possible reactions
- Include only essential information
- Strike the right balance (the 'Goldilocks' principle)
- Ensure details logically support the readers' perspective
- * For complex issues, limit technical details for less-experienced readers
- Use different sections of the report to manage the depth of detail

Agile Reports

- Maintain a clear timeline and foster continuous communication
- Avoid the "Pandora's Box" approach
- Address high-risk findings promptly
- Use interim reports for long-term or complex projects
- Tailor the tone to the risk level; be mindful of word connotations
- Write with precision and neutrality; avoid inflammatory language
- Acknowledge good practices and satisfactory performance



Summary

- Focus on the audience write the report with their needs in mind
- Less is more strike the right balance between too much and too little
- Present conclusions in a complete, objective, and actionable way
- Present details in a way that supports readers' understanding
- Align the tone with the severity of the issues; choose words carefully
- Highlight good practices and areas where controls can be relaxed
- Consider how the report would stand up in a courtroom



Questions & Answers



Edgar Alifano

<u>Career Tips</u> What happened to my train? <u>The sandwich</u> <u>Choices & Decisions</u>



